

Chapter 1 Review Quiz

This section contains quizzes to help you verify what you have learned in the chapter. Your instructor may ask you to submit your work for grading. Also, the Review Quiz is a good study tool because many of the questions in exams for the course will be taken from the quizzes.

Fill in the Blank

Fill in the missing word or words in each sentence.

1. People who are available and want to work make up the _____ in this country.
2. The labor force of the future will be more diversified in gender, age, and _____ groups.
3. As the number of women in the workforce has increased, both female and male workers are demanding _____ employment practices.
4. Many businesses use _____ employment services to provide a flexible labor force.
5. Having an education will help you get a job, keep a job, and earn _____ money in your lifetime.
6. The labor force is growing more _____ than in the recent past.
7. Business owners receive a(n) _____ for risking their money in their companies.
8. Workers who can be trusted to complete a job and find additional tasks exhibit _____.
9. Successful workers understand how to work effectively in _____ rather than just as individuals.
10. To be a success on the job, workers need both technical and _____ skills.

ethnic and racial
family-friendly
labor force
more
profit
responsibility
soft
slowly
teams
temporary

Multiple Choice

Circle the letter that best completes each statement or answers each question.

1. The increase of women in the workforce has made businesses more aware of what issues?
 - a. child care
 - b. job sharing
 - c. flex time
 - d. family leave
 - e. All of the above.
2. What groups are demanding family-friendly business practices?
 - a. women working in service industries
 - b. ethnic groups
 - c. both men and women
 - d. younger workers in minimum-wage jobs
 - e. self-employed workers

3. Which statement about the labor force is correct?
 - a. The labor force has remained the same since World War II.
 - b. The labor force is expected to have fewer workers over 55 in 2026.
 - c. The labor force is growing.
 - d. The labor force is expected to increase faster than the job market.
 - e. The labor force is becoming more diverse.
4. More than one-third of jobs in the labor market require what?
 - a. training
 - b. acceptance of low pay
 - c. little to no education
 - d. education beyond high school
 - e. a college degree
5. How might businesses react as the workforce ages?
 - a. avoid hiring older workers
 - b. lay off older workers
 - c. explore ways to use workers regardless of age
 - d. ask workers to retire sooner
 - e. None of the above.
6. More than 80% of the labor force works
 - a. as temporary workers.
 - b. part-time.
 - c. for service-producing organizations.
 - d. for companies that produce goods.
 - e. for the government.
7. What is an example of a soft skill in the workplace?
 - a. computer coding
 - b. CPR
 - c. forklift operation
 - d. team building
 - e. plumbing
8. What must businesses do to compete in the world economy?
 - a. provide a high-quality product or service
 - b. pay workers the minimum wage
 - c. hire younger workers
 - d. require workers to join unions
 - e. speed up production of products
9. Employers are looking for workers who
 - a. work alone.
 - b. need learning experiences or training.
 - c. read, write, compute, and communicate well.
 - d. let others solve problems.
 - e. focus on the task and do not have career goals.

10. Which of the following workers have a traditional employment arrangement with their organization?
- a. contract employees
 - b. core employees
 - c. independent contractors
 - d. on-call workers
 - e. temporary workers

True or False

Read the following statements. Put a *T* after each true statement and an *F* after each false one.

- 1. The future workforce will include more variety of gender, age, and racial and ethnic backgrounds. _____
- 2. The lifetime earnings of a college graduate will be greater than those of a high school graduate. _____
- 3. Temporary employees are all self-employed. _____
- 4. If you have a college degree, learning on the job will not be important to you. _____
- 5. Greater numbers of women in the workforce have brought positive changes in the ways businesses view the families of both male and female workers. _____
- 6. A profit-making company must work hard to satisfy its customers. _____
- 7. A perfect job is available for every employee. _____
- 8. Businesses use nontraditional workers as well as core workers to increase efficiency. _____
- 9. You should never take a job that does not fully satisfy all of your job expectations. _____
- 10. The workplace skills employers rank most important change over time. _____